

# System Program Update Version 2.10 for Memory Craft 11000 Special Edition

## Instruction Manual

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### 1. System Program Update

Updates will be supplied to improve the system program of your Memory Craft 11000 Special Edition. Please read the following instructions and important notice carefully before updating your Memory Craft 11000 Special Edition.

#### Important Notice

- This update is applicable to the Memory Craft 11000 Special Edition and Version 2.0 machine upgraded with the Jump Thread Trim System Upgrade Kit (referred to as Memory Craft 11000 SE hereafter).



**Memory Craft 11000 SE**



**Jump Thread Trim System Upgrade Kit**

\*Check that the face plate is white.

## 2. Preparing to Update

You need an **ATA PC Card** or a USB **Memory Key** to update your Memory Craft 11000 SE.

**Note 1:** We strongly recommend the use of FAT 16 formatted memory devices. To check if your memory device is FAT 16: Right click on the drive (i.e. E:) of the device you would like to check and select Properties. Your media is FAT 16 if "FAT" is listed as the File system.

**Note 2:** We recommend using high-quality memory devices by well-known manufacturers such as Sandisk.

**Note 3:** It may take an hour or more to finish the updating process if you use a large-capacity FAT 32 formatted USB memory key that already contains a large number of folders and files.

- a. Insert the media (ATA PC Card or USB Memory Key) into your computer.
- b. Click the **[Instructions]** button to open the update instruction manual.  
Read the manual carefully and follow the instructions to proceed with the update.
- c. Select the **drive** where the media is inserted and click the **[Send]** button.



- d. After the file has been copied to the media, safely remove the media from your computer.

### Important Notice

It is strongly recommended that you understand the following procedures before you start upgrading the programs. After thoroughly familiarizing yourself with the procedures, proceed to the next step.

### 3. Starting up your Memory Craft 11000 SE in Update Mode

Insert the media into the PC Card Slot or USB Port of your Memory Craft 11000 SE.

#### Important Notice

Insert only one media which contains the update program and remove any other media from the machine before starting the update.

Press and hold the **Lock Stitch button** and the **Needle Up/Down button** on your Memory Craft 11000 SE at the same time and turn the power switch ON.

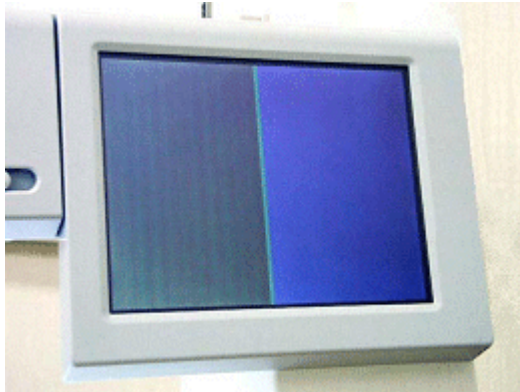


Be sure to keep the buttons pressed for **at least 3 seconds** until the LCD screen shows the pale blue background.



## 4. Updating Process

The **Color Bar** will appear on the machine's LCD screen and the updating process will automatically start.



The LCD screen on the Memory Craft will turn blue and show “Finish” when the Update is completed.

### Important Notice

While the updating is in progress, the following actions are strictly prohibited.

- Turning the power switch OFF
- Disconnecting the media
- Pressing any buttons/keys

It will take **several minutes by ATA PC Card** to complete the updating.

\* USB Memory Key may take longer.



**Note:** Avoid using large capacity media already storing a large number of folders and files. It may take an hour or more to finish the updating process if you use such media.

## 5. Restarting your Memory Craft 11000 SE

After updating is complete, turn the power switch OFF. Wait for 5 seconds and turn it ON again. Check the LCD screen to see whether the **Version Number** in the opening window has changed.



### Important Notice

If the license key verification prompt appears when turning the power on, your machine is not subject to this update. You need to reinstall the version 1.31 system program onto your machine.

The version 1.31 system program is available from the download page of the Janome **web site** at <http://www.janome.co.jp/e1.htm>. Download the Memory Craft 11000 system program version 1.31 onto the media and reinstall version 1.31 onto your machine.

## 6. Troubleshooting

If the update could not be completed, please check the following:

- Make sure the media (ATA PC Card or USB Memory Key) is properly inserted.
- Make sure the upgrade file has been properly copied to the media.
- Make sure the media is FAT 16 formatted.
- Make sure you have not turned the power switch OFF or disconnected the media from the machine before upgrading was finished.

After checking the above points, try again from Step 2.


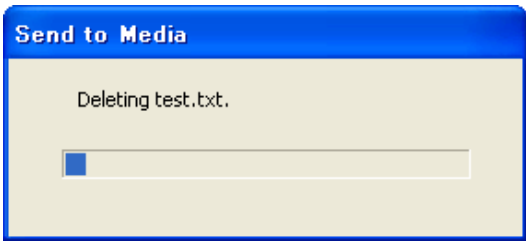
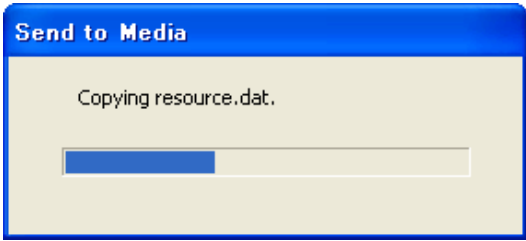



If you still can not complete the upgrading process, please contact your **nearest Janome dealer**.

## 7. Deletion of Update File


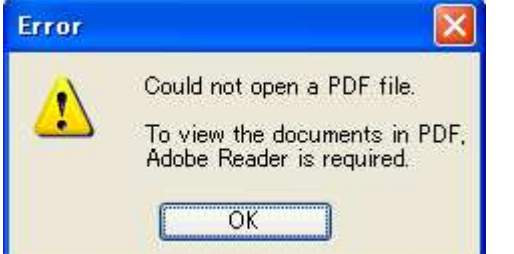





If the machine update has been completed successfully, the Unpacked "UpdateMC11Kv210" folder and Zip File are no longer needed and can be deleted.

Delete the files "program.dat", "resources.dat", "slave62.dat" and "verup.inf" from your media.

## 8. Message List

Dialog	Message	Description
 <p>The files in the Root Directory on the Media will be erased. Press OK to proceed.</p> <p>OK Cancel</p>	The files in the Root Directory on the Media will be erased. Press OK to proceed.	Confirmation before deleting the file(s) in the root directory on the media when clicking the [Send] button.
 <p>Deleting test.txt.</p> <p>Progress bar</p>	Deleting ****.	Deleting the file(s) in the root directory on the media.
 <p>Copying resource.dat.</p> <p>Progress bar</p>	Copying ****.	Loading the update data file onto the media.
 <p>Writing onto Media has completed.</p> <p>OK</p>	Writing onto Media has completed.	The update data file has been successfully saved onto the selected media.
 <p>Media writing could not be completed.</p> <p>OK</p>	Media writing could not be completed.	Failed to save the update data file onto the selected media.
 <p>F:\ is not accessible. The device is not ready.</p> <p>Retry Cancel</p>	*: is not accessible. The device is not ready.	The [Send] button is clicked when the selected drive has no media inserted or there is a problem with the drive or the media.



 <p>Error</p> <p>Disk full while accessing F:\program.dat</p> <p>OK</p>	<p>Disk full while accessing ****.</p>	<p>The media runs out of a memory space while loading the update data file.</p>
 <p>Error</p> <p>Could not open a PDF file. To view the documents in PDF, Adobe Reader is required.</p> <p>OK</p>	<p>Could not open the PDF file. To view the documents in PDF, Adobe Reader is required.</p>	<p>The PDF file cannot be opened when clicking the [Instructions] button. Adobe Reader is required.</p>
 <p>Error</p> <p>verup.inf is not found.</p> <p>OK</p>	<p>verup.inf is not found.</p>	<p>The file data required was not found when starting the data loading.</p>
 <p>Error</p> <p>Command Error</p> <p>OK</p>	<p>Command Error</p>	<p>The file data required was damaged.</p>
 <p>Writing onto Media</p> <p>The device has no media.</p> <p>OK</p>	<p>The device has no media.</p>	<p>The drive has no media inserted or there is a problem with the drive or the media.</p>
 <p>Error</p> <p>Copying program.dat is failed.</p> <p>OK</p>	<p>Copying **** has failed.</p>	<p>Failed to load the file data.</p>
 <p>Error</p> <p>Writing onto Media has been cancelled. There are files that cannot be deleted.</p> <p>OK</p>	<p>Writing onto Media has been cancelled. There are files that cannot be deleted.</p>	<p>Failed to delete the file(s) in the root directory on the media.</p>